



To maintain the highest level of service for our valued customers, we make pandemic planning an integral part of our overall Business Continuity Program.

In light of recent developments with COVID-19, we would like to remind you Community Bank offers several ways you can transact your daily bank business from the comfort and safety of your own home or office. Our Mobile and Online Banking products are excellent and secure ways of accessing all of your accounts 24/7. Customer service representatives are available to provide assistance with anything you need, including enrollment in these products.

For employees safety we have chosen to close our lobbies at both of our bank locations. We are asking that you utilize our Online Banking, Mobile Banking, or Phone Banking while staying in the safety of your own home. If you are out and want to come to the bank you will need to utilize the Drive-Thru lanes or have made an appointment with the officer that you are needing to visit or to enter your safe deposit box. We are taking these steps to ensure we continue to bring you excellent service without disruption.

Online and Mobile Banking allows you to:

- Check Account Balances & History
- Transfer Funds
- Make a Loan Payment
- Deposit a check
- Bill Pay
- Person to Person Transfers
- View Statements & Tax Forms
- Request a Stop Pay
- Reorder Checks
- Locate Fee Free ATM's. We belong to a network that has over 55,000 available for your use without a fee.
- Export Account History

Phone Banking allows you to:

- Check Account Balances & History
- Transfer Funds
- Make a Loan Payment

Unfortunately, during turbulent times fraudsters use these opportunities to commit scams against unsuspecting people. Please remember that Community Bank will never contact you over the phone, via email or online and ask you for any of your personal information. If anyone contacts you and asks you for your PIN number, social security

or account number, or any other personal information it's likely an attempt to gain access to your private information.

Please feel free to call or email with any questions that you may have.

As always, thank you for your business!

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